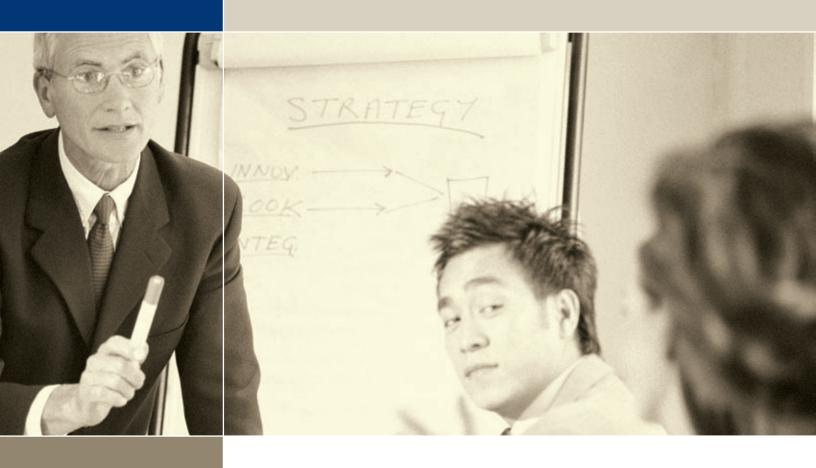
# University® Alliance

# The Nation's Leading Universities Online



Villanova University
Professional Education
Certificate Programs Online
2008 - 2009



**Six Sigma**Certificate Programs Online

www.VillanovaU.com 800-571-4938



## **VILLANOVA UNIVERSITY**

Villanova University, a coeducational Roman Catholic institution founded in 1842 by the priests and brothers of the Order of St. Augustine, welcomes students of all faiths. The university consists of five colleges: The College of Liberal Arts and Sciences, The School of Business, The College of Engineering, The College of Nursing and The School of Law. It is the oldest and largest Catholic university in the commonwealth of Pennsylvania. For more than a decade it has been ranked by U.S. News & World Report as the #1 University in the North (Master's Division). BusinessWeek has ranked the undergraduate business school #12 in the nation.

Villanova University offers online certificate programs in various disciplines: Project Management, Six Sigma and Lean, Contract Management, IS Security, Business Analysis, Software Testing, Human Resources, ROI Methodology, Leadership, and Finance and Accounting for the Non-Financial Manager.

## Hurry! Monthly Classes Fill Quickly.

- → 800-571-4938
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- → VillanovaU.com

# Develop the Skills to Improve Quality and Profitability — 100% Online!

Discover the Six Sigma techniques that have helped organizations of all types operate more efficiently, reduce waste and improve their bottom line. Six Sigma is an overall enterprise improvement methodology structured to reduce product or service failure rates to near perfection. Utilizing a disciplined, data-driven approach, Six Sigma practitioners use data to monitor, control, and improve operational performance by eliminating and preventing defects in products and associated processes, including management, service delivery, design, production and customer satisfaction.

With Villanova's **Master Certificates in Six Sigma** you can conveniently earn the skills and credentials to become a sought-after professional in any department or industry. Villanova has specially designed four Six Sigma programs – three that demonstrate how the methodology can be applied in *healthcare*, *financial services and information technology* settings, plus a general program with examples and case studies from a number of other industries. Each master certificate program features a panel of seasoned experts who guide you through a specialized Green Belt course as well as Lean Six Sigma and Black Belt courses.

Villanova's unique online programs reveal the unprecedented results of Six Sigma implementation by organizations of all sizes. General Electric, one of the most successful companies using Six Sigma, has estimated benefits on the order of \$10 billion during the first five years of implementation. In the financial services industry, Bank of America credits Six Sigma with \$2 billion in revenue gains and cost savings since 2001. And numerous healthcare facilities throughout the United States have documented millions of dollars in annual savings directly attributed to Six Sigma.

#### LEARN FROM THE WORLD LEADER IN SIX SIGMA EDUCATION ONLINE!

Villanova University is widely recognized as the expert in Six Sigma education, with thousands of online enrollments that include professionals from numerous Fortune 500 companies. Each Six Sigma course is taught by Villanova University's superior online faculty, which includes best-selling Six Sigma author and consultant George Eckes, financial services specialist Douglas Davidson, information technology veteran Don Ainsworth and healthcare executive Susan McGann.

"Nothing compares to the effectiveness of Six Sigma when it comes to improving a company's operational efficiency, raising its productivity and lowering its costs. Perhaps the biggest but most unheralded benefit...is its capacity to develop a cadre of great leaders!"

-Jack Welch Chairman & CEO (Retired), General Electric



# DISTINGUISH YOURSELF WITH GREEN BELT, LEAN SENSEI AND LEAN BLACK BELT CERTIFICATIONS ONLINE FROM VILLANOVA UNIVERSITY!

Now you can earn industry-recognized certifications through the worldwide leader in Six Sigma online education – Villanova University! You'll enjoy instant recognition, credibility and respect for your new credentials, which are the only Six Sigma certifications offered online. Plus you'll get immediate pass/fail results after the exam.

Earning your Green Belt, Lean Sensei and Lean Black Belt certifications validates your commitment to quality, increases your earning potential, and gives you a competitive advantage in the workplace. No other credential does a better job of ensuring employers that your contributions will significantly impact the bottom line. According to the Six Sigma Academy, professionals with Black Belt certification save companies approximately \$230,000 per project and can complete four to six projects per year. That's more than \$1 million in annual savings per Black Belt!

Certification from Villanova University will also help you:

- · Earn prestige and recognition from colleagues
- · Become part of a community of certified professionals
- Gain greater confidence
- Be entrusted with greater responsibility

## Become a Six Sigma Expert — Earn a Master Certificate!

Enterprises rely on highly trained performance improvement leaders to help them align Six Sigma and Lean with an organization's goals to create positive change, and to apply Six Sigma and Lean across all aspects of the business, including human resources, financial, legal, customer relations, information technology, operations, engineering and the supply chain. Villanova University's online master certificates help you gain the critical Six Sigma skills needed to lead remarkable improvements in any industry.

Take three Six Sigma courses and earn a Master Certificate in Six Sigma, a Master Certificate in Six Sigma – Healthcare, a Master Certificate in Six Sigma – Financial Services, or a Master Certificate in Six Sigma – Information Technology. Each program features Lean Six Sigma and Black Belt courses, plus a specialized Green Belt course with industry-specific examples and case studies. Earning a master certificate demonstrates thorough Six Sigma knowledge and understanding, as well as a solid commitment to continuing education.

## Expand Your Perspective With Materials From All Four Six Sigma Programs!

Regardless of the Six Sigma master certificate program you choose, you'll have unprecedented access to lectures from all the customized Six Sigma courses – both online and on CD-ROM. This gives you the opportunity to see other industry examples and hear expanded explanations of the Six Sigma body of knowledge. You'll also have access to copies of the industry-specific study supplements in the other programs. Perhaps most importantly, you will be able to interact with professionals in industries outside your own, a benefit that allows you to compare best practices and deepen your understanding of proven Six Sigma techniques.

## EXPERIENCE AN UNMATCHED ONLINE CLASSROOM

Our online classroom is second to none! It's dynamic, interactive and multimedia driven. Instant messaging and shared virtual whiteboards allow you to interact with classmates and faculty in real time. And two-way voice over IP is a great personal touch for students who prefer to communicate via voice to ask questions or discuss weekly assignments.

Communicating with professors during virtual office hours and viewing leading industry experts via streaming video make learning faster than in the traditional classroom setting. You'll do everything online in your own time, so you can work full time and continue your education.

## **UNPARALLELED FEATURES**

- Virtual classroom provides two-way voice over IP with instant messaging and shared whiteboard features
- Professor-led classes through online streaming video
- Chat rooms and message boards for rich, real-time interaction with professors and students alike
- · Ability to study anytime, anywhere
- No required login times 24/7 access
- Multimedia access not a book-in-a-box, go-it-alone program

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#### MASTER SIX SIGMA AND TAKE CHARGE OF YOUR FUTURE!

Nothing helps you stand out in the business crowd like the unique ability to reduce money-draining waste and inefficiency. But to tackle it, you must first identify it. That's where the data-driven methodology of Villanova's online Six Sigma master certificate program can help.



## **GET CERTIFIED!**

Your master certificate prepares you for certification exams – Green Belt, Lean Sensei and Lean Black Belt - offered by Villanova University. Choose your path based on the following chart.

**Green Belt Certificate** 

**General Emphasis** 

#### **Green Belt Certificate** With Specialization

- → Healthcare
- Financial Service
- Information Technology





Lean Six Sigma Certificate





Lean Six Sigma Black Belt Certificate





**MASTER CERTIFICATE IN** SIX SIGMA

## **MASTER CERTIFICATE IN** SIX SIGMA

- With Specialization
- → Healthcare
- **Financial Services**
- Information Technology

Combining the valuable techniques of Six Sigma and Lean into one comprehensive program, the online Master Certificate in Six Sigma helps professionals like you produce extraordinary results for their organizations. Courses including Six Sigma Green Belt, Lean Six Sigma and Lean Six Sigma Black Belt prepare you for today's globally competitive challenges of improving processes that deliver results, while gaining valuable skills and credentials that can be applied immediately on the job.

## **Program Benefits**

- · Use proven Six Sigma problem-solving methods and statistical tools
- · Discover processes for collecting and analyzing data
- Learn to lead and execute process-level improvement projects
- Lower costs to provide products and services
- · Improve customer satisfaction
- · Increase productivity from fewer resources
- · Lead and coach quality improvement initiatives

## Who Should Register?

Professionals at all levels will benefit by learning how to use the core concepts of Six Sigma to make better business decisions, and how to apply advanced tools and methodologies to solve critical business process problems.

> "Not only did I learn a lot but I started a job last week courtesy of this program. I am the new production planner and quality trainer for Service Wire Co. My boss told me that the Villanova program is what really put me above the other candidates!"

-Darrell Ashworth, Service Wire Co., Huntington, West Virginia



#### CHOOSE THE SPECIALIZED SIX SIGMA MASTER CERTIFICATE THAT'S RIGHT FOR YOU!

Villanova University does more than simply teach you the principles of Six Sigma. Our experts show you how to apply powerful practices in your specific business environment. Whatever program you choose, you will quickly benefit from customized examples and case studies carefully designed to maximize your success.

#### MASTER CERTIFICATE IN SIX SIGMA — HEALTHCARE

Through specific healthcare examples and case studies, this master certificate program teaches you how the unique problems in the healthcare industry can be solved using Six Sigma techniques. This proven methodology eliminates non value-added steps and reduces defects and variation, resulting in more efficient processes, better patient care and a stronger bottom line. Learn how healthcare organizations of all sizes – from small, rural clinics to large metropolitan hospital systems – are using Six Sigma practices to improve every aspect of their business.

#### Additional Healthcare Benefits

- Decrease patient mortality rates
- · Shorten the length of hospital stays
- Increase cost savings
- Improve compliance requirements
- Increase throughput and generate incremental revenue opportunities
- · Reduce the number of inpatient transfers

## Who Should Register?

From directors of nursing and floor supervisors to risk managers and CEOs, all healthcare leaders interested in reducing waste and inefficiencies will benefit from this master certificate program.

#### MASTER CERTIFICATE IN SIX SIGMA — FINANCIAL SERVICES

This master certificate program is ideal for professionals in financial institutions who want to enhance risk management, investment income and overall efficiencies using proven Six Sigma methodologies. You'll learn how financial organizations like Bank of America use Six Sigma to improve their operations areas, which have traditionally been considered the best candidates for Six Sigma implementation.

#### Additional Financial Services Benefits

- · Lower costs by reducing transaction errors
- Improve the customer experience
- Grow revenue through efficiency and capacity enhancement techniques
- · Develop future leaders

· Change the culture to make decisions based on facts and data

## Who Should Register?

Financial professionals at all levels will benefit by learning how to use the core concepts of Six Sigma to make better business decisions, and how to apply advanced tools and methodologies to solve critical business process problems.

## MASTER CERTIFICATE IN SIX SIGMA — INFORMATION TECHNOLOGY

With information technology impacting all industries, this master certificate program is a great choice for technology professionals who want to maximize their corporate value by implementing Six Sigma strategies that measure attributes like network speed, network reliability and relevant business processes. Discover how Six Sigma has evolved from an improvement framework for the manufacturing sector to one that can be applied across all levels of an enterprise, including software and systems development.

#### Additional IT Benefits

- · Improve software quality
- Lower cycle time
- · Reduce defects in products and services
- Increase customer satisfaction
- · Improve systems reliability and performance

## Who Should Register?

This master certificate program equips software programmers, developers and other technology professionals with the skills to apply Six Sigma tools and methodologies to address key business process issues.





#### WHAT THE EXPERTS ARE SAYING

"Six Sigma's structured approach provides more than a checklist. It shows you what's coming next, lets you look at data from different views, and gives you a big picture of your practices for making decisions."

—Lynn Penn, Director of Quality Systems and Process Management Lockheed Martin

"By implementing Six Sigma practices, we showed that a quality improvement project can lead to many benefits, not only patients in decreased mortality, but also to physicians and nurses by making it easier for them to provide the best evidence-based, guideline-directed care possible, and to the hospital itself with decreased lengths of stay and decreased costs."

—Karen Gamerdinger, RN, MSN Mercy Medical Center Des Moines, IA

"The goal is not only to give the company's future business leaders Six Sigma expertise, but also to ensure the Six Sigma program develops better business leaders."

—Patricia Collins, Senior Deployment Champion

Merrill Lynch's Enterprise-wide Six Sigma Program

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## GET THE SIX SIGMA SKILLS YOU NEED — ONLINE!



# NOW WITH SPECIALIZATIONS

## Six Sigma Green Belt Certificates

Six Sigma Green Belt

Six Sigma Green Belt - Healthcare

Six Sigma Green Belt - Financial Services

Six Sigma Green Belt - Information Technology

Featuring specialized content for professionals in key business settings, these four courses are designed for individuals with little or no prior experience with Six Sigma methodologies. They're an ideal way to learn to understand, interpret and use the core concepts of Six Sigma to make better business decisions. Each course is taught by Villanova University's superior online faculty, which includes seasoned experts in a variety of industries. In addition to the topics listed below, each course spotlights cases studies and examples from healthcare, financial services, information technology and other fields. Mid- to upper-level managers responsible for top line growth will gain skills to implement cost reductions and improved organizational capability and capacity. There are no prerequisites.

#### What You'll Learn

- · The Origins and History of Six Sigma
- DMAIC Methodology Overview
- Data Collection Plans
- The Project Scope of a Team
- Determining Requirements
- Process Mapping and SIPOC
- Data Collection Plans Part II, Part III
- Calculating the Baseline Sigma
- Types of Data
- Root Cause Analysis
- The Big Picture
- Hypothesis Testing

- 7M Tools
- Measures of Central Tendency and Standard Deviation
- Prioritization Matrix
- Affinity Diagrams
- Control Charts
- Introduction to Control Charts
- Attribute Charts p Charts
- Process Capability
- · Chi Square Distribution
- FMEA and DOE





## Lean Six Sigma Certificate

This eight-week course helps managers and professionals gain valuable skills that can be used immediately to analyze performance. Lean is a vital part of today's business environment. The dimension of Lean Six Sigma attacks inefficiencies — wastes caused by defects, non value-added flow of information or materials, data storage, stacks of inventory, overproduction, and extra processing. Lean Six Sigma techniques help professionals lead successfully in both service and manufacturing industries. There are no prerequisites.

#### What You'll Learn

- · DMAIC Methodology Overview
- The Project Charter
- Process Mapping and SIPOC
- · Introduction to Lean
- · Lean is Not Only for Manufacturing
- Value Add and Waste
- · Waste Walks and Spaghetti Charts
- Project Management
- Introduction to Project Management
- Projects Initiation, Planning, Execution, Controlling, Closing
- · Visualizing and Improving the Process
- Value Stream Mapping for Manufacturing
- · Value Stream Mapping for Services
- Kaizen Events the 5 S's
- · Lean Concepts
- Lean Accounting
- Theory of Constraints
- Barriers to Implementation
- Lean Projects and Lean Tools
- Planning and Deployment for Lean Implementation
- Quality Function Deployment
- Prioritization Matrix

## Lean Six Sigma Black Belt Certificate

This 16-week course is designed for experienced Six Sigma practitioners with Green Belt training or equivalent work experience. Students will learn to lead quality projects, coaching and mentoring Green Belts on their Six Sigma projects and executing Six Sigma techniques and strategies at the Black Belt level.

#### What You'll Learn

- DMAIC Methodology
- Needs vs. Requirements
- · Process Mapping
- · Criteria for Collecting Data
- · Data Collection Plan
- Determining Baseline Sigma
- Sub-Process Mapping and Histograms
- · Standard Deviation and Chi Square
- Kaizen The 5 S's
- · Barriers to Lean Implementation
- · Hypothesis Testing Concept
- 7M Activity Network Diagram
- 7M Prioritization Matrix
- Reliability and Design for Six Sigma
- Taguchi Design and OxA=E
- · Control Charts
- · Moving Average and S Chart
- Evaluating the Measurement Systems
- Change Agent Part 1, 2
- Top 10 Questions Regarding Six Sigma



#### VILLANOVA ONLINE FACULTY AND PRACTICING PROFESSIONALS

Villanova University online faculty and staff bring a wealth of knowledge and real-world experience to instructional development and delivery. Their expertise and interactive teaching methods create a dynamic experience where participants use a proven combination of "virtual classroom" tools, online instructor-led discussions and streaming video.

## Don Ainsworth, GEBB

Don is an associate at Booz Allen Hamilton, where he provides consulting services related to business process reengineering, organizational change management and strategic planning. An expert in deploying Lean Six Sigma methodologies to information technology departments, he has mentored more than 75 Green Belts and Black Belts in his career.

## Gary Ball

Gary is a Lean manufacturing training and implementation professional who developed his expertise in Lean methodologies working directly with the Kaizen Institute of America where he became a Certified Kaizen Facilitator in 1994. He has 10 years of experience leading training sessions and facilitating Kaizen events for small and large manufacturing and service companies.

## Adam Bowden, BA, BSc

Adam is President of Wizegy Consulting and Training. His 10 years of Six Sigma deployment as a Master Black Belt, along with 20 years as a Lean Master, have involved a multitude of corporations on several continents. He is experienced in all aspects of strategic and tactical business leadership, as well as process and product improvement across the industrial automation, aerospace and financial transactional industries. He has a BSc in Mechanical Engineering and Management from The Open University, UK.

## Wayne Brantley, MS Ed, PMP

Wayne has taught and consulted project management around the world to Fortune 500 companies. He has over 23 years of experience as a Project Manager for AF Technology Training and Curriculum Development in the United States Air Force.

## John Cipriani, PMP, MSA

John has consulted 25 years in the financial services and manufacturing sectors. He has provided results-based solutions for companies such as Metropolitan Life, Eaton, General Motors, AT&T/Lucent, and Sears. A guest speaker at industry events nationwide, he has successfully led numerous projects and teams.

## Ron Crabtree, CPIM, CIRM

Ron is an internationally recognized expert in business process improvement methodologies. He has 30 years of experience in a variety of business settings from small privately held manufacturers, to Fortune 100 corporations and leading global management consulting firms.

## Douglas C. Davidson, BS

Senior Vice President at Bank of America Global Commercial Banking, Douglas has 14 years of experience in commercial banking, business banking and global treasury management services. He earned his BS in Finance and Marketing from the University of Florida. He also holds a Six Sigma Green Belt certification in addition to NASD Series 7 and Series 24 licenses as a registered investment banking principal.

## Patrick Davidson, MA, CSSBB

Patrick is the Value Stream Manager for PTM Corporation. Prior to PTM, he was an instructional designer and Lean project manager with the Michigan Manufacturing Technology Center (part of NIST's MEP network). A Certified Six Sigma Black Belt. Patrick earned a BS in Mathematics from Xavier University, and an MA in Educational Leadership from Eastern Michigan University.

## George Eckes, BA, MS

George is Founder, President and Chief Executive Officer of Colorado-based consulting group Eckes & Associates. His consulting firm helped clients such as HP, Cisco and others save more than \$50 million in the last year alone. George earned a Bachelor of Arts in Psychology from the University of Notre Dame before completing his Master of Science from Eastern Michigan University.

## Dan Feliciano, BA

A Certified Six Sigma Black Belt, Dan has successfully led numerous strategic performance improvement initiatives, yielding millions of dollars in benefits for organizations including GE Anti-Submarine Warfare Systems, Hughes Ground Warfare Systems, Virginia Power, Medical College of Virginia, CIGNA, Travelers, and Aetna. He earned a BA in Production/Operations Management from Virginia Commonwealth University.



## Diane Johnson, MBA, MA, CSSBB, PMP

Diane is an ASQ Certified Six Sigma Black Belt and a certified Project Management Professional through the Project Management Institute. Diane has an MBA from the University of Iowa, an MA from the University of Denver, and a BA from Bethel College in St. Paul, Minnesota.

## Aleshia Clarissa Kelley, MBA

Aleshia is Senior Manager of Quality and Process Improvement at Western Union Financial Services, where she co-partnered full deployment of Six Sigma and Kaizen philosophies in corporate and local offices in Missouri. Aleshia earned a Master's degree in Management and an MBA from Fontbonne University, as well as a BBA in Finance from Howard University.

#### Robert Lidtke, CSSBB, MSA

Bob has worked for Ford Motor Company, DaimlerChrysler, Michigan Manufacturing Technology Center, and Parker Hannifin. His international experience includes training and coaching diverse cultures to utilize the Six Sigma methodology to improve products and processes. Bob has a BS in Electrical Engineering from Michigan Technological University and an MS in Administration from Central Michigan University.

## Susan McGann, RN, BSN, MBA

The President and CEO of Pivotal Healthcare Solutions, Susan was among the nation's first healthcare Six Sigma Master Black Belts. She has worked in all levels of the healthcare industry, successfully leading Six Sigma deployments and curriculum development. Susan earned a Bachelor of Science in Nursing from the University of Delaware and an MBA from Drexel University.

## Todd Mikula, BA, CSSBB

A Certified Six Sigma Black Belt, Todd has worked in marketing, sales, operations, eCommerce and project management with Ford Motor Credit, Bank of America and PricewaterhouseCoopers. Todd has a BA in Finance/Marketing from the University of Colorado.

#### Dan Munson, CSSBB, CQE (ASQ)

Dan's background includes over 20 years at Honeywell and Storage Technology. Dan has consulted process improvement methodologies worldwide to the likes of 3M, Alcoa, AMP, Philips, Litton, National/Panasonic, Siemens, and Sumotomo. Dan is a double-certified Six Sigma Black Belt (ASQ certified, and company certified). He is also an ASQ Certified Quality Engineer.

## Amalia (Molly) Punzo, MD

A Six Sigma Green Belt, Molly is Medical Director for Quality at Shore Health Systems in Easton, Maryland. Previously she was Founder and Medical Director of the Department of Integrative Medicine at Hartford Hospital in Hartford, Connecticut. She earned her MD from the University of Connecticut School of Medicine.

## Norma Simons-White, MS, CSSBB, CQE

Norma is President of Simons-White & Associates, Inc., a consulting and training organization that specializes in providing customized business and quality management solutions. Norma has an MS in Industrial Engineering/Operations Research from Wayne State University in Detroit.

## Christina A. Stevenson, PT

Christina is the Corporate Data Quality Manager for the University of Maryland Medical System, where she consults with system hospitals to identify areas for improvement in quality. A licensed physical therapist, she earned her Master's degree in Physical Therapy from the University of Maryland.

#### Karen J. Weed, BA

A Certified Six Sigma Black Belt, Karen is the Upstream Marketing Manager at GE Healthcare/IDX Systems Corporation, where she manages the upfront work associated with describing, scoping and defining success criteria for product introduction projects. The recipient of Black Belt certifications from General Electric and the American Society for Quality, she earned a Bachelor of Arts in Psychology from Johnson State College.

## Gary Wickett, BSIE, MBA

Gary has considerable experience with Lean and JIT implementations, value stream mapping, continuous improvement, Kaizen, 5-S, offsite product transfers and capacity planning. Gary has extensive experience working with the supplier base to implement Lean and has taught Lean concepts in the U.S. and China.

## Karen Young, BS, MPM, CSSBB, C(ASCP)SC

A graduate of Villanova University's Six Sigma program and a Certified Six Sigma Black Belt, Karen is President and CEO of Strategic Solutions and Associates, LLC. She has a BS in Biology, a Master's in Project Management and brings a wealth of Six Sigma experience.





## **UNIVERSITYALLIANCE®**

The Nation's Leading Universities Online

The University Alliance (UA) facilitates the promotion and online delivery of degree and professional certificate programs from the nation's leading traditional universities and institutions. Powered by UA's technology and support services, our university partners have surpassed 300,000 online enrollments - making UA the largest facilitator of e-learning in the country. University Alliance partners include Villanova University, the University of Notre Dame's Mendoza College of Business, Tulane University's Freeman School of Business, Thunderbird School of Global Management, the University of San Francisco, the University of South Florida, Florida Institute of Technology, The University of Scranton and Jacksonville University.

One simple call connects you to the broad range of benefits offered by the University Alliance. You will be assigned a program representative who serves as your contact for non-academic issues – answering questions about financing options, helping you to enroll in the next class and more. Technical support personnel and other professionals are also easily accessible every step of the way.

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#### **CERTIFICATE PROGRAM TUITION**

## Master Certificates in Six Sigma

Take all three courses and receive your Master Certificate in Six Sigma. Or choose a Six Sigma program that focuses on healthcare, financial services or information technology. Earning a master certificate demonstrates a solid understanding of core Six Sigma skills and illustrates your dedication and professionalism.

Sign up for all three courses in any program and receive a special tuition rate of \$6,995. That's \$945 off the regular tuition price of \$7,940 for all three courses individually.

## Six Sigma

TOTAL Special Package: All three courses (a \$945 savings)	<del>\$7,940</del> \$6,995
Lean Six Sigma Black Belt	\$3,980
Lean Six Sigma	\$1,980
Six Sigma Green Belt Six Sigma Green Belt – Healthcare Six Sigma Green Belt – Financial Services Six Sigma Green Belt – Information Technology	\$1,980

**Continuing Education Units (CEUs):** Earn 4.5 CEUs for Six Sigma Green Belt courses, 5.0 CEUs for Lean Six Sigma and 9.0 CEUs for Lean Six Sigma Black Belt.

**Professional Development Units (PDUs):** Earn 45 PDUs for Six Sigma Green Belt programs, 50 PDUs for Lean Six Sigma and 90 PDUs for Lean Six Sigma Black Belt.

**ACE Credit Recommendations:** The American Council on Education (ACE) recommends three undergraduate credit hours for each of the *Six Sigma Green Belt* courses and *Lean Six Sigma*. ACE recommends six semester hours for *Lean Six Sigma Black Belt*.





#### WHAT TYPES OF DISCOUNTS AND ASSISTANCE ARE AVAILABLE?

#### **Tuition Assistance**

Your tuition cost may be covered by your company's tuition assistance program and may also be tax deductible. Consult your HR department and your tax advisor for more information.

## Career Training Loan<sup>SM</sup>

SLM Financial, a Sallie Mae company, offers a comprehensive, flexible, low-cost loan product specifically designed to help working adults who enroll in an accredited university's distance learning undergraduate or graduate degree program or certificate program. The SLM Financial Career Training Loan, with its quick application and approval process, will have you ready to enroll in the next available session. For more information on the SLM Financial Career Training Loan, contact a program representative today or fill out an online application.

## Military Discount

Special discounts are available for active U.S. military servicemembers. Please call for more information.

#### **CORPORATE PROGRAMS**

## Unleash the Power of Your Organization

Establish a corporate training program today, and begin to see positive results in your organization immediately!

#### What You'll Get

A well-educated workforce equals corporate success. Along with saving your company valuable time and money, you'll provide your employees with the opportunity to learn the necessary skills to lead improvement initiatives that result in measurable sales growth, economic value, customer satisfaction and retention, and employee satisfaction and motivation. These skills will help increase your bottom line and create a streamlined work environment.

## Start With a Pilot Program!

Register a group of your employees in an online class, and see how their newly acquired knowledge increases productivity and impacts your bottom line. This pilot program offers the following services to your organization:

- Special corporate pricing
- A unique, expert-led online session to "kick off" the course
- A survey of employees after class to ensure quality and satisfaction
- An end-of-course review with corporate managers
- All employees will be in the same online class

Guarantee your staff's success with Six Sigma training from Villanova University! Getting started is easy. Contact us today for complete details.

#### A DIVERSE NETWORK

Join the growing number of companies nationwide who have experienced the University Alliance difference:

- Accenture
- Agfa
- Alliance Energy
- AT&T
- · Bell South
- · Bethlehem Steel
- Boeing
- Chevron
- Cisco
- CSX Transportation
- Del
- Deloitte Consulting
- FDS
- ExxonMobil
- General Dynamics
- General Electric
- General Motors
- Groton Utilities
- Halliburton
- HP
- IBM
- Ingersoll-Rand
- Intel
- Lockheed Martin
- Microsoft
- Motorola
- NASA
- PricewaterhouseCoopers
- Schlumberger
- Sprint
- United Technology
- U.S. Department of Energy
- U.S. Military
- Xerox

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